



SERVICE CERTIFICATE

Certificate no.:
C628525

Initial certification date:
25 September 2023

Valid:
25 September 2023 – 24 September 2026

This is to certify that the management system of

NETHEX CARE S.p.A.

Via Bardanzellu, 8 - 00155 Roma (RM) - Italy

Has been found to conform to the standard:

ISO 18295-1:2017

This certificate is valid for the following scope:

Multi-channel inbound assistance services for Cassa Forense users provided from Monday to Friday from 8.00 to 19.00 and Saturday from 8.00 to 13.00 (IAF: 35)

Place and date:
Vimercate (MB), 25 September 2023



SGQ N° 003 A	EMAS N° 009 P
SGA N° 003 D	PRD N° 003 B
SGE N° 007 M	PRS N° 094 C
SCR N° 004 F	SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GIIG, LAB e LAT, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MIRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy

Claudia Baroncini
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance Italy S.r.l., Via Energy Park, 14 - 20871 Vimercate (MB) - Italy - TEL: +39 68 99 905. www.dnv.it